



DEPARTMENT OF
SOCIAL DEVELOPMENT

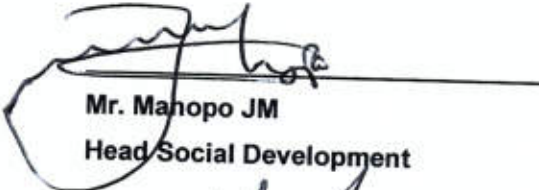
EXECUTIVE SUMMARY BY THE HEAD OF THE DEPARTMENT ON SERVICE DELIVERY IMPROVEMENT REPORT 2020/21 FINANCIAL YEAR.

I feel privileged to present the Departmental Service Delivery Improvement Report for the previous financial year 2020/21 period. It is through this Service Delivery Improvement Report that the department continues to measure and monitor progress towards the realization of the goal we have set for ourselves of "Building a Caring Society-Together". The report further ensures that the department puts up necessary energy and move with speed toward the implementation of Service Delivery Improvement Plan. This report covers mainly three critical areas of services the department has identified and are increasing the number of children from conception until the year before formal schooling accessing registered ECD programmes, increasing access of victims of crime and violence accessing services from victim empowerment programme service centers and providing skills and empowerment programmes to youth from poor households within the province.

The Service Delivery Improvement Report was developed in consultation with partners in the service delivery of social services. The department has established the SDIP team from various Directorates and are Transformation and Change Management, Strategic Planning, Monitoring and Evaluation, Child and Family Care Services, Restorative Services and Youth and Women Development which are both leading the process of development, monitoring and evaluating and acting as an advisory role towards the implementation of Service Delivery Improvement Plan.

I want to further acknowledge the work well done by our five districts offices, our coalface social services professionals involved within the identified key services, our partners in this milestone as they work tirelessly to collect data to ensure that the department receives the reliable reports and send them consistently to Office of the Premier.

This Service Delivery Improvement Report 2020/21 FY is a critical resource and barometer of advances we are making towards the realization of a better life for all. The department acknowledges the challenges we constantly face in improving services delivery to people, however we remain committed to working with all stakeholders to take our services to another trajectory.


Mr. Manopo JM
Head Social Development

Date: 06/08/2021



LIMPOPO
PROVINCIAL GOVERNMENT
REPUBLIC OF SOUTH AFRICA

DEPARTMENT OF

SOCIAL DEVELOPMENT

SERVICE DELIVERY IMPROVEMENT REPORT

2020/21 FY

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1. INTRODUCTION.

The Service Delivery Improvement Report process is led by Programme One : Sub Programme : Corporate Management Services in collaboration with Programme Three (3) Child and Family Services, Sub Programme : ECD and Partial Care, Programme Four (4) Restorative Service Sub Programme : Victim Empowerment and Programme Five (5): Sub Programme : Youth Development. Heads of these sub programmes form part of the development session. The development of the annual report is presided over by Strategic Planning, Monitoring and Evaluation as well Transformation and Change Management under Corporate Management Services.

SDIP derives its mandate from the following planning documents; Departmental Annual Performance Plan (APP), National Development Plan (NDP), Medium Term Strategic Framework (MTSF) Treasury's regulations and framework on drafting Annual Performance. This SDI report considered the template provided for its development from Department of Public Service and Administration and as well as the departmental Annual Report 2020/21 FY. The report mainly focuses the three key critical areas of services the department has identified which are increasing the number of children from conception until the year before formal schooling accessing registered ECD programmes, number of victims of crime accessing funded services sites and providing skills and empowerment programmes to youth from poor households within the province during 2020/2021 FY.

2. PERFORMANCE DELIVERY ENVIRONMENT

Over the entire course of the of the year under review, the Department of Social Development continued to experience the detrimental effects of COVID -19 pandemic which saw most of the plans being reviewed and budget re-prioritized to ensure an effective response to the challenges brought as a result of invisible virus.

The pandemic compelled the Department to respond to the challenges faced by most of the communities in the rural Limpopo Province. Some people lost their jobs, meaning that the Department of Social Development had to double its effort to assist food insecure households and also responding to Gender Based Violence incidents that skyrocketed.

Restoring dignity to the vulnerable people remain central to our core mandate of creating a self-reliant and caring society.

Amid all the unfavourable conditions and hardships endured by the people who were left vulnerable due the COVID-19 pandemic, the resilience by the Department assisted to ensure that the sector continues to adhere to the noble call by the constitutional mandate which directs us to continue to provide social protection to our communities and in this regard the department remained steadfast in reducing poverty, inequality and unemployment.

3. SITUATIONAL ANALYSIS

The population of Limpopo province is youthful with 33% (1.86 million) being children under the age of 15 years. Economically active population (15-64 years) constitute 61% or 3, 4 millions), while elderly people are in the minority making up 5% of the province's population. Females constitute the majority, making up 53.1 % (2.98 million) of the province's population. Average total fertility rate was estimated at 2.69 for the period 2011-2016, while average life expectancy at birth for males is estimated at 59.0 year and for females at 63.8 years in the same reference period

The children Population size aged 0-4 in Limpopo is estimated at 671 145 according to Mid-Year population estimates 2019, about 51% males and 49% Females respectively, between 2014 – 2019 an estimated 224 835 (34%) children accessed services in registered ECD Programmes with 111 960 (49.7%). Subsidized through Conditional grant and Equitable Share. However, about 66% of children in the Province are not in ECDs at all or are in unregistered centres or non-centre based ECD. The COVID -19 pandemic forced all funded and unfunded ECDs and Drop in Centres to shut down until the Court Judgment.

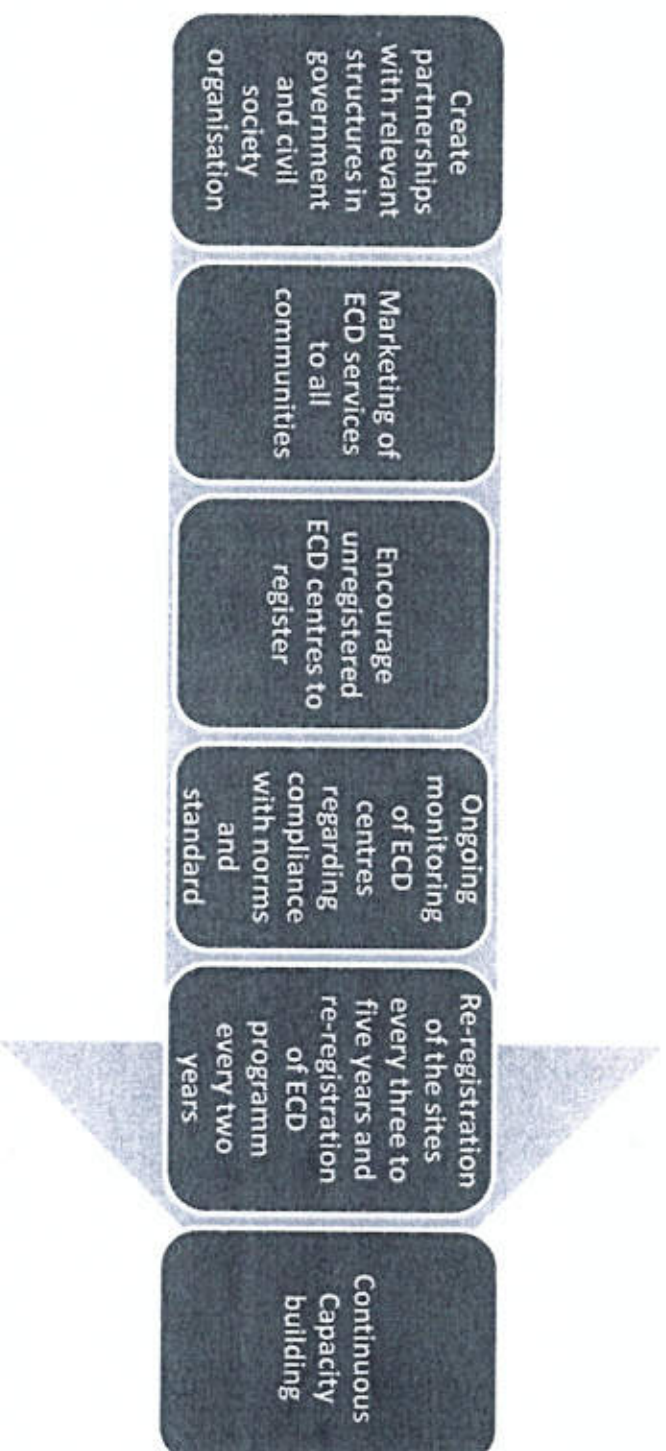
The High Court declared that all institutions providing early childhood development and partial care services that received funding through subsidies before 31 March 2020, shall continue to receive their funding in the 2020-2021 financial year for the duration of the lockdown's alert levels ("ECDs") regardless of whether or not they have resumed the provision of such services, inclusive of all three components thereof, namely the nutritional, stimulation and administrative components. It is within this context that only 91 004 children were reported in the 2020/21 Annual Report.

Approximately 80% of the population in Limpopo province is rural based. This situation greatly impacts on the population's capacity to acquire education – particularly tertiary education - which in turn influences the potential for gainful employment in the formal economic sector. The census 2011 results show that Limpopo province has the highest proportion of people aged 20 years and older with no schooling (17, 3%) as compared to the other provinces. The results also show that with regard to Grade 12 (Matric), persons aged 20 years and older in Limpopo province who had completed Grade 12 constituted 22,7 % a figure that is lower than 28, 9% recorded for South Africa.

The rate of unemployment plays a key role in depicting the employment status of the labour force in South Africa and, to a fair extent, the functioning of the economy at large. Statistics South Africa (Stats SA hereafter) conducts labour force surveys on a quarterly basis in the attempt to track employment and unemployment patterns in the country. Results of the 2014 Second Quarter Labour Force Survey put the national unemployment rate at 25, 5%. From a provincial perspective the rate of unemployment in Limpopo province was estimated at 15.9% during the same reference period. Unemployment rate was the highest among women, population aged 15–34 years (youth), Black African population and persons with educational attainment of less than matric.

4. PROCESS MAPPING AND COSTING

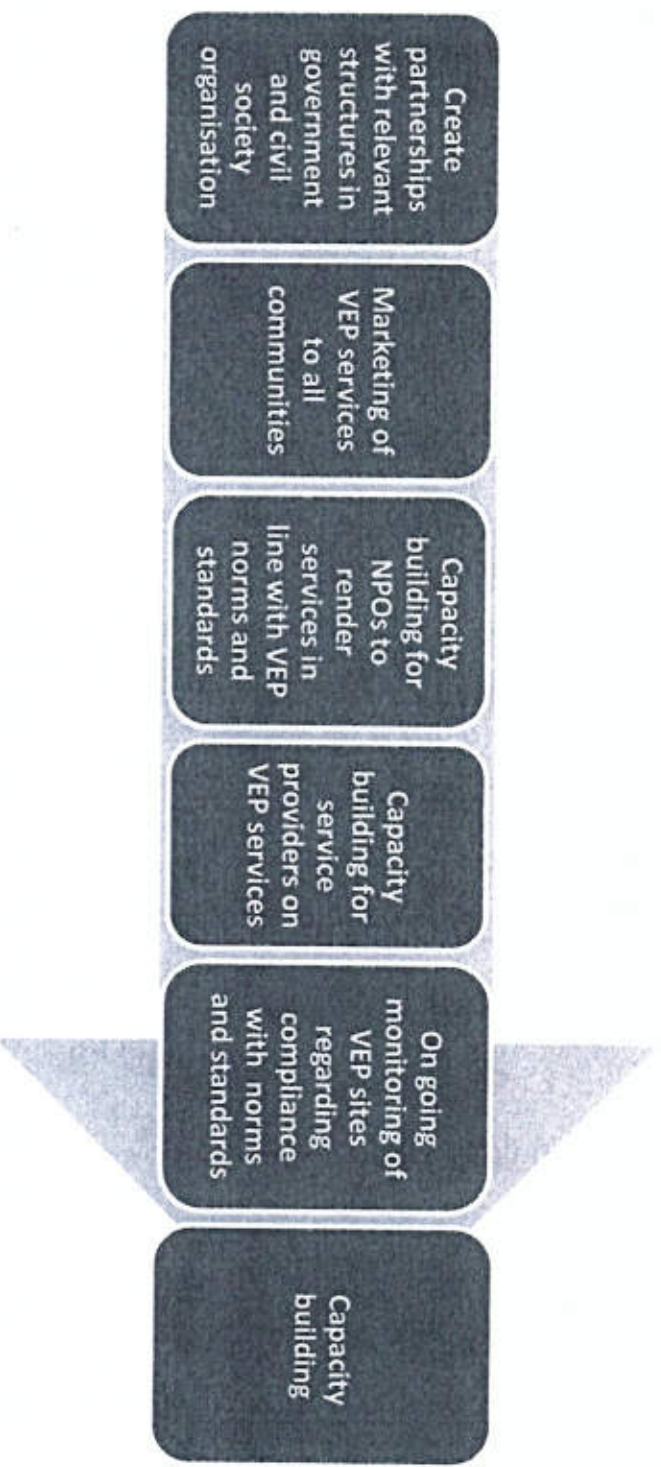
ECD AND PARTIAL CARE



**5.1 The Table below illustrates costing for the period 2020/21 Financial year
Costing for Human Resources for ECD and Partial care**

NAME OF POST	ANNUAL SALARY
1. Director X1- Provincial level	R1057 326.
2. Social Work Manager Grade 1 X1- Provincial level	R794, 889.
3. Social Work Supervisor: Grade 2 X5 – District level	R2. 362. 755
1. Social Worker Practitioners X 25	R 6 439 800.
Grant Total	R6 444,014,97

5. PROCESS MAPPING FOR VEP.

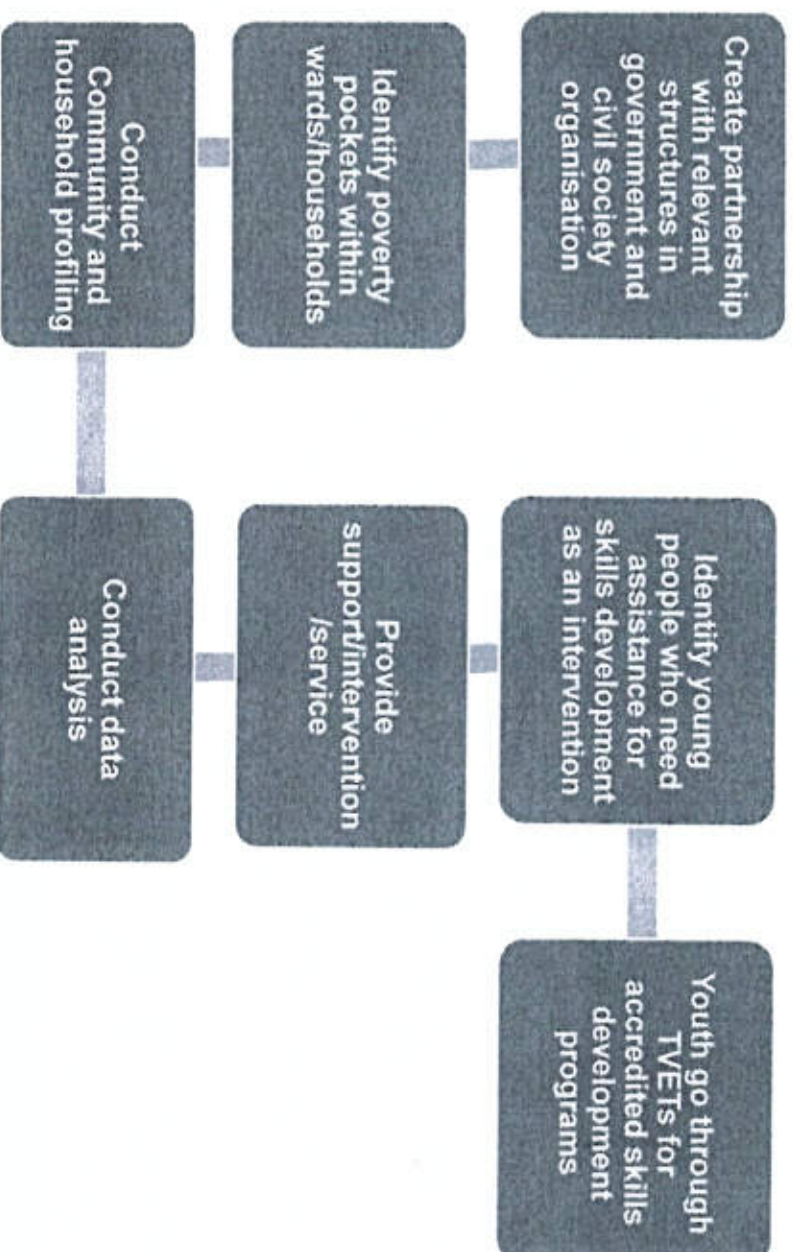


**5.1 The Table below illustrates costing for the period 2020/21 Financial year
Costing for Human Resources for VEP**

NAME OF POST	ANNUAL SALARY
<ul style="list-style-type: none"> • Manager Social Work Grade 1 X1- Provincial level 	R794, 889.
<ul style="list-style-type: none"> • Social Work Supervisor Grade 2 x5 	R2. 362. 755
<ul style="list-style-type: none"> • Social Worker Practitioners X 20 	R 5 151 840.
<ul style="list-style-type: none"> • Grant Total 	R8 309 484

6. PROCESS MAPPING AND COSTING

YOUTH DEVELOPMENT



6.1 The Table below illustrates costing for the period 2020/21 Financial year.

NAME OF POST	ANNUAL SALARY
2. Deputy Director Youth Development Grade 1 X1	R794 889
3. Assistant Manager Community Development Grade 1 X5	R2 433, 675
4. Community Development Practitioner X 25	R 5 441 575
Grant Total	R8, 670, 039.

7. PROBLEM STATEMENT

7.1 ECD AND PARTIAL CARE

Children raised in poor families are most at risk from infant death, low birth weight, stunted growth, and poor adjustment to school, increased repetition and drop-out rates (Education White Paper 5 on Early Childhood Development, 2001). Existing programmes have attempted to address the basic needs and rights of children, such as safe and sufficient water, basic sanitation, growth monitoring, immunization, nutrition, shelter, parental love and nurturing and cognitive stimulation.

Since 1994, various legislation, policies and programmes have been developed to address children's needs. These initiatives have been implemented across different departments. There has therefore been fragmented and uncoordinated service provision in the ECD sector, which has resulted in children's and family needs not being met efficiently. Recognizing the need for and the benefits of ECD for nation-building, reconstruction and development, the first democratically elected government of South Africa committed itself to the expansion of ECD provisioning (White Paper on Education and Training 1995 and the White Paper for Social Welfare 1997). In 1996 the Department of Education released the Interim Policy for Early Childhood Development, and embarked on a National ECD Pilot Project, which was concluded in 1999. It was this pilot project that informed the model of provisioning for the Reception Year in our education system. The focus since June 1999 has been on the implementation and the legislation of policies developed in the previous nine years (2000 – 2009), and in collaborative service delivery with a view to improving the quality of life of all South African citizens.

It is widely recognized that young children are a particularly vulnerable group in our community, and that the early years are a period of great potential for human development. The principles of redress and equity embodied in the White Paper on Education and Training (1995) and the Reconstruction and Development Programme (RDP) suggest a role for the government to act as the key agent for "leveling the playing fields" for the historically disadvantaged majority of children. The challenge remains to "level the playing fields", by increasing access to ECD programmes for all children in general, and poor children in particular, and to improve the quality of such programmes as a matter of urgency. The ECD policy position in South Africa is complex with different departments that have developed policies and legislation that speak to similar and to different sector-specific and age-specific issues on how to address children's needs.

The three departments that have been core to the provision of ECD services are: Departments of Health and Social Development, Education, with the Office of the Premier playing a monitoring role. The Department of Social Development's White Paper on Social Development addresses the provisioning for children from birth to school going age. It attests a developmental approach that focuses on the needs of children according to their specific ages. It emphasizes a family approach to childcare and targets child care-givers, social service professionals and parents. The Children's Act 38/ 2005 is the overarching legislation that provides guidelines and a regulatory framework.

7.2 VICTIM EMPOWERMENT

Gender-based violence (GBV) or violence against women and girls (VAWG), is a global pandemic that affects 1 in 3 women in their lifetime.

The numbers are staggering:

- 35% of women worldwide have experienced either physical and/or sexual intimate partner violence or non-partner sexual violence.
- Globally, 7% of women have been sexually assaulted by someone other than a partner.
- Globally, as many as 38% of murders of women are committed by an intimate partner.
- 200 million women have experienced female genital mutilation/cutting.

This issue is not only devastating for survivors of violence and their families but also entails significant social and economic costs. In some countries, violence against women is estimated to cost countries up to 3.7% of their GDP – more than double what most governments spend on education.

Failure to address this issue also entails a significant cost for the future. Numerous studies have shown that children growing up with violence are more likely to become survivors themselves or perpetrators of violence in the future. This is according to the Gender Links Barometer survey report 2016 in SADC countries which includes South Africa

Furthermore, the Centre for Study of Violence Reconciliation (CSVr) has found that South Africa had the world's highest rate of rape, estimated at 138 per rapes per 100.000 women in 2019. These statistics point towards a government and society facing a very serious challenge, especially in protecting women and children.

President Matamela Cyril Ramaphosa on the launch of the National Strategic Plan on Gender-Based Violence and Femicide refers to Gender-Based Violence in the country as unacceptably high and are a blight on our national conscience, and betrayal of our constitutional order for which so many fought, and for which so many gave their lives. South Africa holds the shameful distinction of being one of the most unsafe places in the world to be a woman. The Country has the highest rates of intimate partner violence, and released data from Statistics SA show that rape and sexual violence have become hyperendemic.

Crime Statistics 2019/20 released by Police Minister, Bheki Cele reports that sexual crimes increased by 4, 6% from 50 108 to 52 420, and Crime stats released on February 2021 indicates there was a further 5% increase in sexual offences recorded within just three months. However, Limpopo Provincial Statistics for the same period also indicates a decrease of 9% from the previous reporting period on Violence against Women and a slight decrease of 0, 4% on violence against children.

7.3 YOUTH DEVELOPMENT

Limpopo has a high number of unemployed out of school youth from poor profiled families who are without skills to access livelihood opportunities. The Province has 20.06% of unemployed youth as indicated by Stats SA Census 2011. This Service Delivery Improvement Report provides progress report to address the problem of young unemployment. However Stats SA results shows that COVID – 19 Pandemic had devastating impact on youth unemployment across the country.

8. REPORT ON ECD AND PARTIAL CARE

1.	Quality: current & projected targets:													
8.1.	Professional standards (if applicable)	<table border="1"> <thead> <tr> <th data-bbox="1090 712 1167 1227">Current professional standards.</th> <th data-bbox="1090 1227 1167 1664">Desired changes (if applicable)</th> <th data-bbox="1090 1664 1167 2143">Achieved changes (if applicable)</th> </tr> </thead> <tbody> <tr> <td data-bbox="920 712 1036 1227"> <p>Number of children from birth to school going age accessing registered ECD programmes</p> </td> <td data-bbox="936 1227 1051 1664"> <p>92 891 children have access to the registered Early Child Development Programme</p> </td> <td data-bbox="936 1664 1051 2143"> <p>98 078 children accessed registered Early Child Development Programme</p> </td> </tr> <tr> <td data-bbox="713 712 828 1227"> <p>There are 3 775 trained ECD Practitioners responsible for quality education</p> </td> <td data-bbox="728 1227 843 1664"> <p>More ECD Practitioners to be trained to offer quality basic education</p> </td> <td data-bbox="674 1664 790 2143"> <p>4 245 ECD Practitioners were trained by the department of Education and other accredited institutions</p> </td> </tr> <tr> <td data-bbox="351 712 551 1227"> <p>Registration of the ECD Programme to offer quality education and to ensure compliance with the Minimum Norms and Standards</p> </td> <td data-bbox="366 1227 566 1664"> <p>Registration of the ECD Programme to offer quality education and to ensure compliance with Minimum Norms and Standards</p> </td> <td data-bbox="374 1664 574 2143"> <p>1 519 ECD centers have registered the ECD Programme. to offer quality education and to ensure compliance with the Minimum Norms and Standards</p> </td> </tr> </tbody> </table>	Current professional standards.	Desired changes (if applicable)	Achieved changes (if applicable)	<p>Number of children from birth to school going age accessing registered ECD programmes</p>	<p>92 891 children have access to the registered Early Child Development Programme</p>	<p>98 078 children accessed registered Early Child Development Programme</p>	<p>There are 3 775 trained ECD Practitioners responsible for quality education</p>	<p>More ECD Practitioners to be trained to offer quality basic education</p>	<p>4 245 ECD Practitioners were trained by the department of Education and other accredited institutions</p>	<p>Registration of the ECD Programme to offer quality education and to ensure compliance with the Minimum Norms and Standards</p>	<p>Registration of the ECD Programme to offer quality education and to ensure compliance with Minimum Norms and Standards</p>	<p>1 519 ECD centers have registered the ECD Programme. to offer quality education and to ensure compliance with the Minimum Norms and Standards</p>
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8.2.	Legal standards if applicable	Current legal standards & approved standard operating procedures <ul style="list-style-type: none"> • Children's Act 38/ 2008, as amended. • Integrated ECD Policy 2015 • ECD Re-opening Standard Operation Procedures 2020 	Desired changes (if applicable) and revised SOPs Year 1 or year 2 or year 3 <p>All registered ECD centers to operate in line with COVID-19 Regulations</p>	Achieved changes (if applicable) <p>2 635 ECD centers were ready for re-opening and COVID-19 compliant</p>
8.3 Batho Pele principles:				
8.3.1	Consultation	Consultation sessions in relation to Early Childhood Development Programmes <p>Consultation takes place in place through meetings with stakeholders on a quarterly basis throughout the province</p>	Consultation sessions in relation to Early Childhood Development Programmes <p>Consultation takes place in place through meetings with stakeholders on a quarterly basis throughout the province</p>	1 779 officials and ECD centers consulted on re-opening of ECD centres in line with COVID-19 Protocols and trained accordingly. <ul style="list-style-type: none"> ▪ Consultation took place with stakeholders in all quarters. ▪ Provincial ECD Intersectoral Committee meetings held

8.3.2	Openness & transparency:	Disseminate information through workshops and trainings, radio stations and use of citizen's report Minutes of the District ECD Forums are disseminated to all stakeholders Posters, pamphlets and any information relating to ECD services will be sent to all ECD structures	Disseminate information through workshops and trainings, radio stations and use of citizen's report Encourage use of suggestion boxes, compliments and complaints registers, strengthen the distribution and use of citizen's report, Minutes of the District ECD Forums will be disseminated to all stakeholders Posters, pamphlets and any information relating to ECD services will be sent to all ECD structures. The ECD centers should declare all received donations in writing.	Disseminate information through workshops and trainings, radio stations and use of citizen's report Encouraged the use of suggestion boxes, compliments and complaints registers, strengthen the distribution and use of citizen's report, Minutes of the District ECD Forums disseminated to all stakeholders Posters, pamphlets and any information relating to ECD services sent to all ECD structures. The ECD centres declared all received donations in writing
8.3.3	Access	It is through office contacts. (Local, District and Provincial Offices as well as clinics and tribal offices. All ECD Centres are accessible to children from birth to school going age.	Ensure that where possible Children from birth to school going age access registered ECD programme. All ECD Centres are accessible to children from birth to school going age.	<ul style="list-style-type: none"> ▪ ECD services accessed through office contacts (Visits by beneficiaries at Local, District and Provincial Offices tribal offices and clinics.

				<ul style="list-style-type: none"> All ECD Centres are accessible to children from birth to school going age.
8.3.4	Courtesy	All concerns raised are attended to and where an apology need to render it happens without reservations to all. It happens verbally and in writing where there is demand or a need.	One national complaint through court order received, where the Department of Social Development in the 8 provinces were mandated to pay 100% subsidy to all funded ECD centres, mainly because provinces did not pay whole amount of subsidy due to national lockdown as centres were closed due to national lockdown	<ul style="list-style-type: none"> ECD Centres were paid the whole subsidy within the third and fourth quarter 2020/21 FY A circular for re-opening of ECD centres was issued by the National Department of Social Development in June 2020 in response to the court judgments
8.3.5	Redress	Suggestion boxes mounted in all One Stop Centres. Utilise Presidential, Premier Hotlines and Gender Based Violence Command Centre	100% of complaints resolved within twenty five (25) working days	<ul style="list-style-type: none"> There was only one (1) National complaint that was received within the third quarter of 2020/21 financial year, this complaint was triggered by court judgment that compelled the Department to pay subsidies to funded ECDs during the COVID-19 lockdown

8.4	Human resources:	<p><u>Ideal structure</u></p> <p>Provincial Senior Manager x 1 Social Work Service Child and Family Provincial Social Work Managerx1</p> <p><u>District level:</u> Social Work Supervisor x5 (Grade 2)</p> <p><u>Local level:</u> -1 Social Work Supervisor (Grade 2)) -3 social workers at the municipality</p>	<p><u>Ideal structure</u></p> <p>Provincial Senior Manager x 1 1 Social Work Service Child and Family Provincial Social Work Managerx 1</p> <p><u>District level:</u> Social Work Supervisor x5 (Grade 2)</p> <p><u>Local level:</u> -1 Social Work Supervisor (Grade 2)) -3 social workers at the municipality</p>	<p><u>Ideal structure</u></p> <p>Provincial Senior Manager x 1 Social Work Service Child and Family Provincial Social Work Managerx1</p> <p><u>District level:</u> Social Work Supervisor x5 (Grade 2)</p> <p><u>Local level:</u> -1 Social Work Supervisor (Grade 2)) -3 social workers at the municipality</p>
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8.5	Cost:	<u>Estimated budget</u> R14,322,000 for Goods and Services TOTAL R102,465,000.00 Compensation of Employees Transfers and subsidies R291,084,000.00 Total: R381,884,000.00	<u>Estimated budget</u> R14 322 000 is the actual for the for Goods and Services TOTAL R99,709,468.97 Compensation of Employees Transfers and subsidies R295 684,000.00 Total: R381,884,000.00	<u>Actual Expenditure</u> R23,448,000 is the actual for the for Goods and Services TOTAL R137,120,000 Compensation of Employees: R93 861 000 budget and Actual Expenditure : R102 553,00 Total Budget: R525 917 000 Actual Expenditure :R459 962 000
8.6	Time:	01/04/2019 - 31/03/2020	01/04/2019 - 31/03/2020	01/04/2020 - 31/03/2021
9.	Challenges/gaps encountered per service:	Majority of ECDs do not meet norms and standards due to infrastructural challenges. This makes it difficult for the department to register such centers. Insufficient budget to fund additional registered centers, which compromises eligible children. Limited budget to train more care givers on ECD qualification compromising quality education. Many children could not access the ECD Programme in the past year, as parents feared the spread of the COVID-19 pandemic. This led to children regressing.		
10.	Mitigation factors/ intervention per service:	Strengthen the Non-center based ECD programme where there is a need. ECD Conditional Grant was introduced to augment equitable share allocation. Mobilize more accredited training institutions to train Care Givers on ECD qualification. Strengthen capacity building sessions with Practitioners to encourage re-enrollment		
11.	Recommendations	Expand the non-center based ECD program in five municipalities (One per District) depending on the availability of the budget. The department will continue to fund eligible children through the ECD Conditional Grant and Equitable Share. Provide support to the existing to the accredited training		

		institutions in order to train additional care givers. Strengthen capacity building sessions with Practitioners to encourage re-enrollment
12.	Conclusion:	Treasury to increase equitable share allocation to enable the department to reach additional qualifying children since this is an apex priority
13.	Date of finalising the progress report	22 July 2021
14.	Signature/s of champion/s	 Ms. Khwinana D.L. DATE 23.07.2021
15.	Signature of HOD & Date of approval by HOD	 Mr. Mahopo JM HEAD OF DEPARTMENT DATE 06/08/2021
16.	Signature of Executing Authority & Date of approval	 MME NKAKARENG RAKGOALE MEMBER OF THE EXECUTIVE AUTHORITY DATE 18/08/2021

9. REPORT ON VICTIM EMPOWERMENT




Quality: current & projected targets:				
9.1	Current professional standards	Current professional standards Number of Victims of crime and violence accessing Services from victim empowerment programme service centers	Desired Changes 15 500 victims of crime and violence access Services from victim empowerment programme service centers	Achieved Changes 10 223 victims of crime and violence accessed Services from victim empowerment programme services centers
9.2.	Legal standard	Minimum norms and standards on VEP available for VEP services National Policy Guidelines' for Victim Empowerment which provides clear guidelines to services providers as to how to provide VEP Services	Minimum norms and standards on VEP available for VEP services National Policy Guidelines' for Victim Empowerment which provides clear guidelines to services providers as to how to provide VEP Services	Minimum norms and standards on VEP available for VEP services and implemented National Policy Guidelines' for Victim Empowerment which provides clear guidelines to services providers as to how to provide VEP Services was implemented in all VEP sites
9.3	Batho Pele principles:			
9.3.1	Consultation:	Victim of crime and violence accessing services from funded VEP Centre in Limpopo. Consult relevant stakeholders e.g. tribal authorities, local	Consultation: In relation to Victim of crime and violence accessing services from funded VEP Centre in Limpopo. Consult relevant	Consulted relevant stakeholders, e.g. tribal authorities, local municipalities, VEP forum and JCPS Cluster

		municipalities, VEP forum meetings and JCPS Cluster Departments	stakeholders e.g. tribal authorities, local municipalities, VEP forum meetings and JCPS Cluster Departments	Departments through meetings
9.3.2	Courtesy:	Victims of crime and violence are treated with respect and dignity in line with the Victim's Charter	Victims of crime and violence are treated with respect and dignity in line with the Victim's Charter	Victims of crime and violence were treated with respect and dignity in line with the Victim's Charter
9.3.3	Access:	We have 24/7 gender based violence command toll free number for victims of crime and violence have access to services within their Communities	We have 24/7 gender based violence command toll free number for victims of crime and violence have access to services within their Communities	The department has utilized the national 24/7 gender based violence toll free number for victims of crime and violence to access services within their Communities
9.3.4	Information	The rights of victims to receive & give information is always upheld, Information brochures/leaflets are distributed during Community outreach programmes on monthly basis across the province. Information seminars will further take place during key campaigns	The rights of victims to receive & give information is always upheld, Information brochures/leaflets are distributed during Community outreach programmes on monthly basis across the province. Information	The rights of victims to receive and give information was adhered to. Information seminars happened during virtual session on 16 Days of Activism Campaign.

		i.e. 16 Days of Activism Campaign, Women's month international men's day etc.	seminars will further take place during key campaigns i.e 16 Days of Activism Campaign, Women's month international men's day etc.	
9.3.5	Openness & transparency:	Victims are exposed to standard operating procedure of VEP. IPD are developed together with the Victims.	Victims are exposed to standard operating procedure of VEP. IPD are developed together with the Victims.	Victims were exposed to standard operating procedure of VEP. Individual Development Plans (IDP) were developed together with the Victims.
9.3.6	Redress:	Receive and respond to complaints received on VEP within 25 working days Utilize complaints management system: e.g. suggestion boxes, complaints registers	Receive and respond to complaints received on VEP within 25 working days Utilize complaints management system: e.g. suggestion boxes, complaints registers	No complaint received during the period under review.

9.3.7	Value for money:	<p>VEP Centers are funded to render effective & efficient services. Capacity building will be provided to structures on financial management. Intended seminars and workshops reach intended clients and use such information for betterment of communities.</p> <p>Minimum norms and standards on VEP available for VEP services</p>	<p>VEP Centers are funded to render effective & efficient services. Capacity building will be provided to structures on financial management. Intended seminars and workshops reach intended clients and use such information for betterment of communities.</p> <p>Minimum norms and standards on VEP available for VEP services</p>	<p>Seventy-Four (74) VEP Centers were funded and monitored on quarterly basis across all districts to render effective and efficient services.</p>
9.4	Human resources:	<p><u>Ideal structure</u> Provincial Manager x 1 VEP</p> <p><u>District level:</u> Social Work Supervisor x1 (Grade 1)</p> <p><u>Local level:</u> Social Workers generic</p>	<p><u>Ideal structure:</u> Provincial Manager x1 VEP</p> <p><u>District level:</u> Social Work Supervisor x1 (Grade 1)</p> <p><u>Local level:</u> Social Work generic</p>	<p><u>Current structure</u> Provincial Manager x 1 VEP</p> <p><u>District level:</u> Social Work Supervisor x5 (Grade 1)</p> <p><u>Local level:</u> Social Work generic</p>

9.7	Cost:	<p><u>TOTAL Compensation of Employees R</u></p> <p>Goods and Services R3,158,000.00</p> <p>Departmental Appropriations R15,403,000.00</p>	<p><u>TOTAL Compensation of Employees 4,132,433.64</u></p> <p>Goods and Services R3,158,000.00</p> <p>Departmental Appropriations R 67,027,000.00</p>	<p><u>TOTAL Compensation of Employees Budget R52,941,000 and Actual Expenditure R40,175,000</u></p> <p>Goods and Services R74,08,000</p> <p>Actual Expenditure R3,053,000</p> <p>Capital Budget R 834,000,00</p> <p>Actual Expenditure R136,000,00</p> <p>Overall Budget R72,160,000</p> <p>Actual Expenditure R56,756,000</p>
9.8	Time:	01/04/2019 - 31/03/2020	01/04/2019 31/03/2020	01/04/2020 - 31/03/2021
10.	Challenges/gaps encountered per service:	<p>There is no specific legislation that governs VEP services as it currently relies on pieces of legislations such as Domestic Violence Act and Sexual Offences Act. There is no dedicated personnel at local level to render VEP services. As a provinces there are insufficient shelters to accommodate victims of crime and violence</p>		
11.	Mitigation factors/intervention per service:	<p>There is currently Victim Support Services Bill that intends to regulate the services. Gender based Violence is currently one of the apex priorities of government and has since being placed within the Presidency.</p> <p>National Treasury has allocated additional funding to address violence against women and children.</p>		
12.	Suggestions/recommendations:	<p>Relook at the departmental organizational structure in order to address issues gender based violence. Establish two additional shelters to accommodate victims of crime and violence. The department liaise with Provincial Treasury to have more funding on this programme since it is an apex priority in government. This will ensure that Gender Based violence is implemented across the province in collaboration with stakeholders.</p>		

13.	Conclusion:	Victim Support Services Bill will ensure that services rendered to victims of crime and violence are regulated. The Presidency has established an Integrated committee to address Gender Based Violence which will yield positive results within the MTESEF. Continuously market the Gender Based Violence Command Centre and prioritize services to victim of gender based violence
14.	Date of finalizing the progress report	22 July 2021
15.	Signature of Champion/s	 Mr. Mphasha J DATE <u>26/07/2021</u>
16.	Signature of HOD & Date of approval by HOD	 Mr. Mahopo JM HEAD OF DEPARTMENT DATE <u>06/08/2021</u>
17.	Signature of Executing Authority & Date of approval	 MME NAKAKARENG RAKGOALE MEMBER OF THE EXECUTIVE AUTHORITY DATE <u>18/08/2021</u>

10.REPORT ON YOUTH DEVELOPMENT

Quality: current & projected targets:				
10.1.	Professional standards (if applicable)	Number of youth participating in skills development programmes	650 youth participate in skills development programmes in Limpopo province	0 youths participated in vocational skills development programme.
10.2.	Legal standard	N/A	N/A	N/A
10.3	Batho Pele principles:			
10.3.1	Consultation:	Consult tribal authorities, local municipalities through stakeholder meeting.	Consult relevant stakeholder's e.g. tribal authorities, local municipalities and youth structures.	No activity conducted due to COVID -19 Lockdown restrictions
10.3.2	Courtesy:	The youth are taken through orientation and are told what to expect and what the relationship will be between them, the department and the TVET. Meeting are held quarterly	The youth will be taken through orientation to explain the relationship between them, the department and the training service provider. There will be monthly meetings between the youth, DSD and the training service provider. Issues raised will be	No activity conducted due to COVID -19 Lockdown restrictions




			<p>addressed monthly. Provision of toiletry should be prioritized. Provision of starter packs</p>	
10.3.3	<p>Access:</p>	<p>The youth access the departmental community development practitioners, the local offices, district and provincial offices. The youth are allowed to use the training service provider and are exposed to other courses.</p>	<p>The youth access the departmental community development practitioners, the local offices, district and provincial offices. The youth will have access to credible and accredited training and be exposed to other courses. They will have a wider range of services in the province. Physical Addresses of all training service providers will be provided to the identified youths across the province. Resources availability</p>	<p>No activity conducted due to COVID -19 Lockdown restrictions</p>

			to our local offices (internet access, telephone lines or cell phone allowance). Budget accessibility.	
10.3.4	Information	Information is disseminated during orientation, monthly and quarterly meetings with stakeholders	Information is disseminated during orientation, monthly meetings with relevant stakeholders. Use of social networks and media to give information about the programme. During households profiling, youth structures and community meetings officials will be informing youths about the programme.	No activity conducted due to COVID -19 Lockdown restrictions
10.3.5	Openness & transparency:	All issues relating to the programme are addressed during orientation when intake is done. There are	All issues relating to the programme budget are addressed during orientation when intake is done. There are monthly	No activity conducted due to COVID -19 Lockdown restrictions

		<p>monthly and quarterly meetings with students to allow them to raise issues.</p>	<p>meetings with students to allow them to raise issues. Encourage use of suggestion boxes and complaints management system. Students should be provided with information on duration for collection of certificates upon completion.</p>	
10.3.6	<p>Redress:</p>	<p>Verbal apology for failing to meet youth expectations. Not all complaints will be addressed but such information will be used for future improvement of the course.</p>	<p>Verbal and written apology for failing to meet youth expectations.</p>	<p>No activity conducted due to COVID -19 Lockdown restrictions</p>

10.3.7	Value for money:	The courses offered must be from accredited service provider and the students must be able to be to create employment for others.	The courses offered must be from accredited service provider and the students must be able to be to create employment for others.	No activity conducted due to COVID -19 Lockdown restrictions
10.4	Human resources:	<u>Ideal structure</u> Provincial Manager x 1 Youth Development <u>District level:</u> Youth Development Supervisor x5 (Grade 2) <u>Local level:</u> Community Development Practitioner (Grade 1)	<u>Ideal structure</u> Provincial Director x 1 Manager Youth Development <u>District level:</u> Community Development Supervisors Grade One (1) x5 <u>Local level:</u> -Community Development Practitioner (Grade 1) <u>Local level</u> Masupatsela Youth Pioneers on contract assisting Community Development Practitioners	<u>Ideal structure</u> <u>Ideal structure</u> Provincial Director x 1 Youth Development <u>District level:</u> Community Development Supervisors Grade one (1)Assistant Director x5 <u>Local level:</u> -Community Development Practitioners (Grade 1) <u>Local level:</u> Masupatsela Youth Pioneers on contract assisting Community Development Practitioners

10.5		<u>TOTAL</u> <u>Compensation of</u> <u>Employees.</u> R1,785,000.00 Goods and Services R5,808,000.00 Departmental Appropriations R12,495,000	<u>TOTAL</u> <u>Compensation of</u> <u>Employees R1,785,000.00</u> <u>Goods and Services</u> R5,856,000.00 Departmental Appropriations R12,495,000.00	<u>TOTAL</u> <u>Compensation of</u> <u>Employees: R3,884,000</u> <u>Total Expenditure</u> R2,572,000 Goods and Services R1,290,000 Actual Expenditure R964 000 Departmental Appropriations R10,295,000 Total Expenditure R8,786,000
10.6	Time:	01/04/2018 - 31/03/2019	01/04/2019 31/03/2020	01/04/2020 - 31/03/2021
11.	Challenges/gaps encountered per service:	Budget cut within the department due to COVID 19 made it impossible to continue with the programme during the year under review. Placements/ finding/ creation of job opportunities for young graduates within the departments as interns and or permanently being employed.		
12.	Mitigation factors/intervention per service:	Lobby financial support from other government agencies such as the SETAS etc. Secondment/placement of community development practitioners to focus on youth development issues.		

		Department to continue with its bilateral with provincial Treasury to get more funding to ensure that young people are taken to accredited TVET colleges.
13.	Suggestions/ recommendations:	Department should liaise with provincial Treasury to get more funding to ensure that young people are taken to accredited TVET colleges and departments have funds for youth development.
14.	Conclusion:	Sufficient budget is allocated to Youth Development to ensure that young out of school are taken to accredited TVET colleges.
15.	Date of finalising the progress report	22 July 2021
16.	Signature of Champion/s	 Ms. Phukubye KA DATE 22/07/21
17.	Signature of HOD & Date of approval by HOD	 Mr Mahopo JM HEAD OF DEPARTMENT DATE 08/08/2021
18.	Signature of Executing Authority & Date of approval	 MME NKAKARENG RAKGOALE MEMBER OF THE EXECUTIVE AUTHORITY DATE 18/08/2021

The table below list the names of team members responsible for the implementation of the Submitted SDIP which were core towards the development of SDIP

11. NAMES OF THE TEAM MEMBERS: ECD & PARTIAL CARE

Surname and initials	Designation	Contact
1. Khwinana DL	Provincial Manager – ECD and Partial Care	015 293 6177/ 082 677 9252
2. Mabitsela B	ECD Coordinator- Waterberg District	014 718 1763/
3. Muloiwa L	ECD Coordinator- Vhembe District	015 962 2918 / 082 312 9189
4. Langa S	ECD Coordinator- Capricorn	015 290 9000/ 084 508 9104
5. Mogale MV	ECD Coordinator- Sekhukhune District	015 633 2454
6. Shibambu T	ECD Coordinator- Mopani District	015 812 4266/ 082 906 1199

12. NAMES OF THE TEAM MEMBERS: VICTIM EMPOWERMENT

Surname and initials	Designation	Contact
1. Mphasha JM	Provincial Manager : VEP	015 230 4326/ 082 677 9252
2. Sekanka H	VEP Coordinator- Waterberg District	014 718 1763/ 084 539 3754
3. Mutwanamba AH	VEP Coordinator- Vhembe District	015 962 2918 079 4988 088
4. Ndokwane S	VEP Coordinator- Mopani District	015 812 4266 073 590 9348
5. Kobola PE	VEP Coordinator- Mopani District	015 290 9044

13. NAMES OF THE TEAM MEMBERS: YOUTH DEVELOPMENT

Surname and initials	Designation	Contact
1. Phukubye KA	Provincial Director –Youth and Women Development	015 293 6000
2. Khosa T	Youth Coordinator- Waterberg District	014 718 1763
3. Mulovhedzi P	Youth Coordinator- Vhembe District	015 962 2918
4. Mr Gololo	Youth Coordinator- Capricorn	015 290 9000

5. Rakgoale KS	Youth Coordinator- Sekhukhune District	015 633 2454
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14. NAMES OF THE CHAMPIONS

Surname and initials	Designation	Contact
Mokgoebo KR	Acting Director	015 230 4378
Chuene CL	Deputy Director	015 230 4327
Mphahlele MV	Assistant Director	015 290 9068
Mphahlele D	Assistant Director	015 633 2468
Mosehle KE	Assistant Director	015 290 9068
Maitsope H	Assistant Director	014 718 1700
Magadani M	Assistant Director	015 962 0265


 Mr Mahqpo JM
 HEAD OF THE DEPARTMENT

06/08/2021
 DATE